



OneTrade

Information services

User manual

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1. Introduction



Domestic accounts and International Payment Tracker in One Trade: functional scope



GTS Portal offers instant access to information about the user's all current accounts in Santander Group* that a user can manage in a single platform

Transactions: search by **date**, **amount** and **type of transaction** (credit/debit)
Tracking SWIFT transfers -
International Payments Tracker



Access to GTS Portal from Local Online Banking through **Single Sign On** (no new logging in needed)

Instant balance viewing in different **currencies**



Making **instant payments worldwide** (in GBP, EUR, USD, ...) and tracking them

* The prerequisite is using the GTS One Trade Portal by a specific member of capital group in a given country and their consent for the access to their accounts by the parent company in that capital group - functionality in processing. Information about this functionality will be presented in a separate communication

2. Access



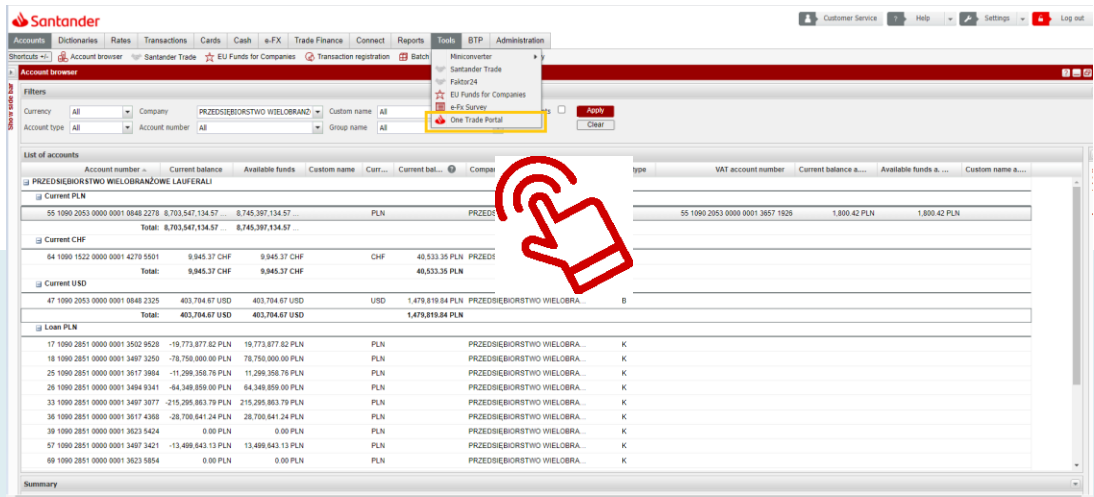
How to enter the One Trade Portal

One Trade Portal is entered from iBiznes24 electronic banking - using the SSO (Single Sign On) mechanism as a log in method - no need to use separate logins and passwords

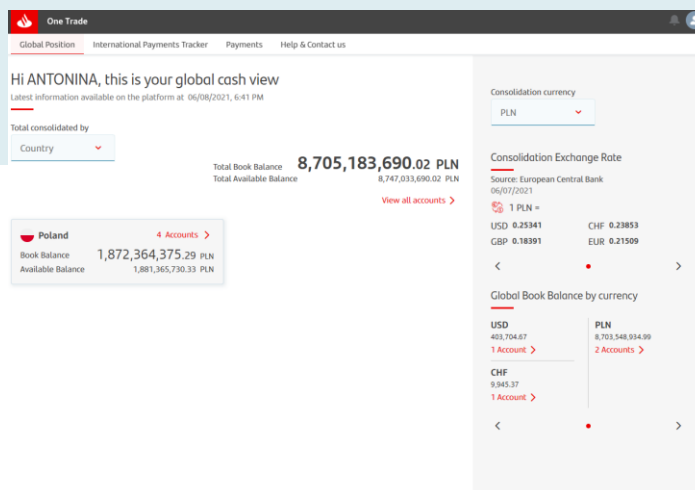
Logging in with iBiznes24

- Being in iBiznes24, find and open the **Tools** tab on the top Menu bar
- We choose the **One Trade Portal** items
- After clicking on **One Trade Portal**, the user will be redirected to One Trade Portal

If you have any questions or concerns, please contact the iBiznes24 hotline at: (+48) 61 856 56 06 | iBiznes24@santander.pl or with your operational advisor



SSO



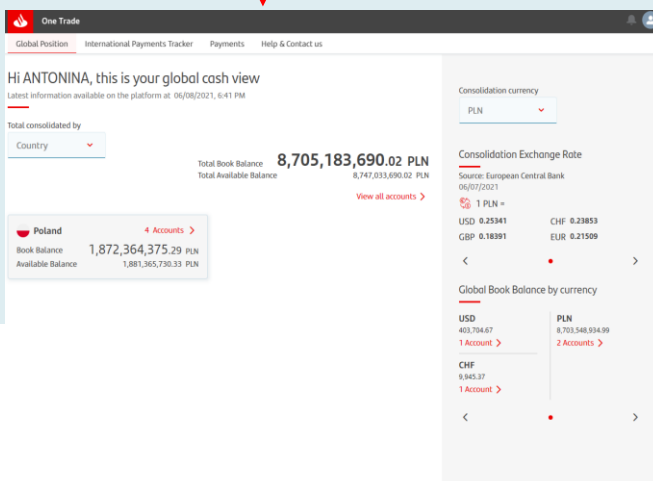
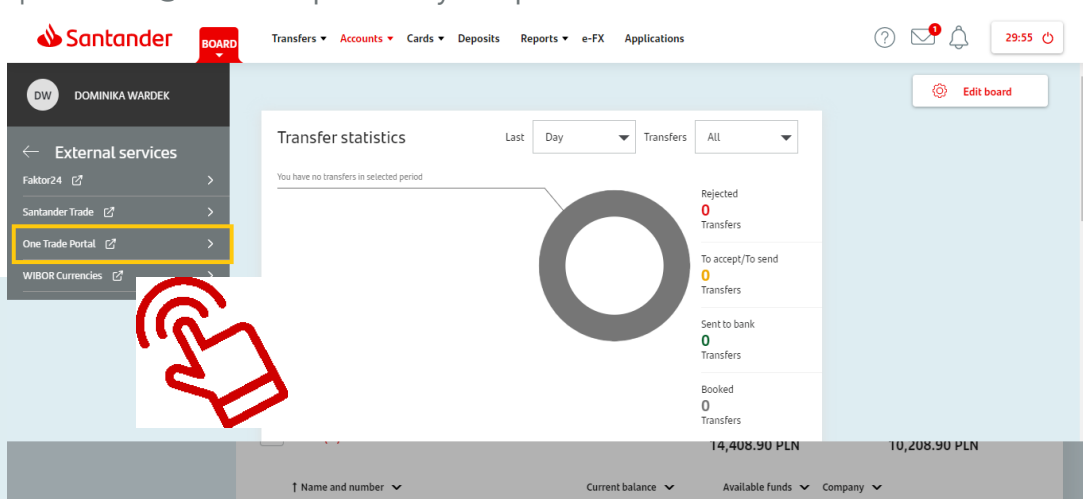
How to enter the One Trade Portal

One Trade Portal is entered from the iBiznes24 electronic banking - using the SSO (Single Sign On) mechanism as a login method - no need to use separate logins and passwords

Logging in with new iBiznes24

- Being in iBiznes24, find and open the **Pulpit** tab on the top Menu bar
- We choose the **External services** items
- After clicking on **One Trade Portal**, the user will be redirected to One Trade Portal

If you have any questions or concerns, please contact the iBiznes24 hotline at: (+48) 61 856 56 06 | iBiznes24@santander.pl or with your operational advisor



Terms of Reference

Client who visits the One Trade Portal for the first time will have the screen with the Terms of Reference displayed

Terms & Conditions

Official website of BANCO SANTANDER, S.A. (hereinafter Grupo Santander), an entity registered with the Bank of Spain under registration number 0049, with registered office at Santander, Paseo de Pereda, 9-12 and CIF A-39000013.

All products and services provided by Banco Santander, S.A. They are subject to current legislation and are under the supervision, where appropriate, of the Bank of Spain, National Securities Market Commission, General Directorate of Insurance and Pension Funds and other regulatory bodies.

- Please read the following general conditions carefully. By accessing this address and any of its pages (hereinafter, "the Web") you will be considered a user and it is presumed that you accept these General Conditions. Access to any of the pages of this Website may be limited by the laws and provisions of the different jurisdictions of the countries.
- The information contained in this Website, including that related to certain products and services, is intended for use, basically, by individuals, companies, companies, trusts, natural or legal persons or any other entity (hereinafter "Persons") with residence in Spain or that access from Spain, so Grupo Santander declines all responsibility for the access of Persons in jurisdictions where such distribution or use could be contrary to the regulations or regulations. Certain products and services may not be available or authorized in all jurisdictions or for all People.

I agree to Terms of Service.

Continue

KEY ELEMENTS

Terms of Reference: To be able to use the GTS, the client must accept the Terms of Reference (*)

3. Homepage



4. Homepage

Homepage

Once in the homepage, the client will see its Global Position in the real time or End of Day mode, as selected

One Trade

Global Position 1 International Payments Tracker 2 Payments 3 Help & Contact us 4

5

Hi ANTONINA, this is your global cash view
Latest information available on the platform at 06/08/2021, 6:41 PM

Total consolidated by
Country

Total Book Balance **8,705,183,690.02 PLN**
Total Available Balance 8,747,033,690.02 PLN
[View all accounts >](#)

Poland 4 Accounts >
Book Balance 1,872,364,375.29 PLN
Available Balance 1,881,365,730.33 PLN

Consolidation currency
PLN

Consolidation Exchange Rate
Source: European Central Bank
06/07/2021
1 PLN =
USD 0.25341 CHF 0.23853
GBP 0.18391 EUR 0.21509

Global Book Balance by currency
USD 403,704.67 1 Account >
CHF 9,945.37 1 Account >
PLN 8,703,548,934.99 2 Accounts >

CLIENT CAN ACCESS THE FOLLOWING SECTIONS BY CLICKING THE MENU BUTTONS:

1. Accounts
2. International Payments Tracker
3. Payments
4. Help and contact
5. Profile editing and Log Out

4. Menu overview



4.1. Global Position

Top menu options

One Trade

1 Global Position 2 International Payments Tracker 3 Payments 4 Help & Contact us 5 20+

Hi WERONIKA, this is your global cash view

Latest information available on the platform at 04/12/2020, 11:36

Total consolidated by
Corporate

Total Book Balance **4.090.751,85 GBP**
Total Available Balance 18.997.832,86 GBP
[View all accounts >](#)

PRZEDSIĘBIORSTWO WIELOBRANŻOWE LAUFERALI 5 Accounts >

Book Balance 4.090.751,85 GBP
Available Balance 18.997.832,86 GBP

Consolidation currency
GBP

Consolidation Exchange Rate
Source: European Central Bank 03/12/2020
1 GBP =
EUR 1.11804 USD 1.33293
PLN 5.02080 CHF 1.21039

Global Book Balance by currency

Currency	Balance	Accounts
EUR	5.993.571,54	1 Account >
USD	404.001,07	1 Account >
PLN	-7.939.533,77	2 Accounts >
CHF	9.948,37	1 Account >

1. Drop down Menu (main)

Provides access to main portal functionalities (global position, accounts, search of transactions, history of statements and downloads)

3. Payments – redirects to payments section

4. Help & Contact

Provides Access to client service contact information

2. Drop down menu (main) Provides access to International Payments Tracker.

5. Profile menu

Access to user configuration, log out or back to homepage

4.1. Global Position

Functionalities

One Trade

Global Position International Payments Tracker Payments Help & Contact us

Hi WERONIKA, this is your global cash view

Latest information available on the platform at 04/12/2020, 11:36

Total consolidated by
Corporate

PRZEDSIĘBIORSTWO WIELOBRANŻOWE LAUFERALI 5 Accounts >

Book Balance 4.090.751,85 GBP
Available Balance 18.997.832,86 GBP

Total Book Balance 4.090.751,85 GBP
Total Available Balance 18.997.832,86 GBP

View all accounts >

Consolidation currency
GBP

Consolidation Exchange Rate
Source: European Central Bank 03/12/2020
1 GBP =
EUR 1.11804 USD 1.33293
PLN 5.02080 CHF 1.21039

Global Book Balance by currency

Currency	Balance	Accounts
EUR	5.993.571,54	1 Account >
USD	404.001,07	1 Account >
PLN	-7.939.533,77	2 Accounts >
CHF	9.948,37	1 Account >

6. Welcome message

Personalized welcoming message with latest updated information date (date and hour)

7. Global Position

Book Balance and available balance amounts

8. Account access

Button redirecting user to account view

4.1. Global Position

Filters

One Trade

Global Position International Payments Tracker Payments Help & Contact us

Hi WERONIKA, this is your global cash view
Latest information available on the platform at 04/12/2020, 11:36

Total consolidated by **9**
Corporate

Total Book Balance **4.090.751,85 GBP**
Total Available Balance 18.997.832,86 GBP
[View all accounts >](#)

PRZEDSIĘBIORSTWO WIELOBRANŻOWE LAUFERALI **5 Accounts >**
Book Balance 4.090.751,85 GBP
Available Balance 18.997.832,86 GBP

Consolidation currency: GBP

Consolidation Exchange Rate
Source: European Central Bank 03/12/2020
1 GBP =
EUR 1.11804 USD 1.33293
PLN 5.02080 CHF 1.21039

Global Book Balance by currency

EUR 5.993.571,54 1 Account >	USD 404.001,07 1 Account >
PLN -7.939.533,77 2 Accounts >	CHF 9.948,37 1 Account >

9. Consolidation filter

A drop down menu where user can choose country or corporate consolidation view

10. Currency filter

Drop down menu with core currencies (EUR, USD, GBP) in addition to other currencies in which user has accounts. The selection applies to all pages displayed.

Waluta konsolidacji

EUR

EUR

GBP

JPY

MXN

USD

4.1. Global Position

Information displayed

One Trade

Global Position International Payments Tracker Payments Help & Contact us

Hi WERONIKA, this is your global cash view

Latest information available on the platform at 04/12/2020, 11:36

Total consolidated by
Corporate

Total Book Balance **4.090.751,85 GBP**
Total Available Balance 18.997.832,86 GBP
[View all accounts >](#)

12

PRZEDSIĘBIORSTWO WIELOBRANŻOWE LAUFERALI 5 Accounts >

Book Balance 4.090.751,85 GBP
Available Balance 18.997.832,86 GBP

11 Consolidation currency
GBP

Consolidation Exchange Rate
Source: European Central Bank
03/12/2020

1 GBP =

EUR 1.11804	USD 1.33293
PLN 5.02080	CHF 1.21039

13

Global Book Balance by currency

EUR 5.993.571,54 1 Account >	USD 404.001,07 1 Account >
PLN -7.939.533,77 2 Accounts >	CHF 9.948,37 1 Account >

11. Exchange rate information

Latest FX exchange rates applied to the currencies available for consolidation

12. Main card/box dashboard & account access

Main information summarised by country/corporate, showing book balance, available balance, currency and number of accounts. By clicking the field, the user will be able to access accounts from a given country/company.

13. Global book balance view by currency & account access

It provides a quick view of balances by currency and also allows user to access those accounts filtered in a specific currency.

4.2. Accounts

Multi-access to accounts view

1. Access to accounts from Drop Down Menu (Main)

Accounts option redirects the user to all accessible accounts view

2. Accounts buttons at Main card/box dashboard

Redirect the user to accounts view filtering by country/company

3. Account access button

As in point 1, it redirects user to all accessible accounts view

4. Accounts buttons at Global book balance view by currency

It redirects user to all accounts view filtering by the currency selected

4.2. Accounts

Main accounts window

Accounts
Latest information available on the platform at 04/12/2020, 11:36

Group by: **Country** (dropdown)
Filter by: **Country** (button), **Currency** (button), **Corporate** (button)

Consolidation currency: **GBP** (dropdown)

Print (icon) Download (icon)

COUNTRY	ACCOUNT & ALIAS	SUBSIDIARY & BANK	UPDATED	CURRENCY	AVAILABLE BALANCE	BOOK BALANCE
Poland					18.997.832,86 GBP	4.090.751,85 GBP
Polonia	PL21109020530000000108482308	PRZEDSIĘBIORSTWO WIE... SANTANDER BANK POLSKA...	04/12/2020 11:36	EUR	15.122.528,46	5.993.571,54
Polonia	PL47109020530000000108482325	PRZEDSIĘBIORSTWO WIE... SANTANDER BANK POLSKA...	04/12/2020 11:36	USD	404.001,07	404.001,07
Polonia	PL55109020530000000108482278	PRZEDSIĘBIORSTWO WIE... SANTANDER BANK POLSKA...	04/12/2020 11:36	PLN	25.902.487,69	-7.947.512,31
Polonia	PL55109020530000000136571926	PRZEDSIĘBIORSTWO WIE... SANTANDER BANK POLSKA...	04/12/2020 11:36	PLN	7.978,54	7.978,54
Polonia	PL64109015220000000142705501	PRZEDSIĘBIORSTWO WIE... SANTANDER BANK POLSKA...	04/12/2020 11:36	CHF	9.948,37	9.948,37

1. View switching in Real time/ End of Day mode
Those two buttons allow the users to switch between the Real time and End of Day (previous day) view

2. Currency filter
Drop down menu with core currencies (EUR, USD, GBP) in addition to other currencies in which user has accounts. The selection applies to all pages displayed

3. Print button
It redirects the user to the print out screen. Information displayed in print view is similar to the screenshot (filters applied, balances, accounts displayed, currency selected, etc.)

Waluta konsolidacji

- EUR (selected)
- EUR
- GBP
- JPY
- MXN
- USD

4.2. Accounts

Main accounts window

One Trade

Global Position International Payments Tracker Payments Help & Contact us

Accounts

Latest information available on the platform at 04/12/2020, 11:36

Consolidation currency: GBP

Group by: Country

Filter by: Country Currency Corporate

4

Print Download

COUNTRY	ACCOUNT & ALIAS	SUBSIDIARY & BANK	UPDATED	CURRENCY	AVAILABLE BALANCE	BOOK BALANCE
Poland					18.997.832,86 GBP	4.090.751,85 GBP
Polonia	PL21109020530000000108482308	PRZEDSIĘBIORSTWO WIE... SANTANDER BANK POLSKA...	04/12/2020 11:36	EUR	15.122.528,46	5.993.571,54
Polonia	PL47109020530000000108482325	PRZEDSIĘBIORSTWO WIE... SANTANDER BANK POLSKA...	04/12/2020 11:36	USD	404.001,07	404.001,07
Polonia	PL55109020530000000108482278	PRZEDSIĘBIORSTWO WIE... SANTANDER BANK POLSKA...	04/12/2020 11:36	PLN	25.902.487,69	-7.947.512,31
Polonia	PL55109020530000000136571926	PRZEDSIĘBIORSTWO WIE... SANTANDER BANK POLSKA...	04/12/2020 11:36	PLN	7.978,54	7.978,54

4. Filtering menu

Information displayed depends on filters applied. Each filter selected displays other options for narrowing down the search criteria

Multichoice and inter-dependent

Country filter

Filtruj wg: kraj Waluta Przedsiębiorstwa

ES - Hiszpania

GB - Wielka Brytania

MX - Meksyk

LU - Luksemburg

KY - Kajmany

Usuń Zastosuj

Currency Filter

Waluta Przedsiębiorstwa

EUR

JPY

GBP

MXP

USD

Usuń Zastosuj

Company filter

Przedsiębiorstwa

CORPORATE ES DIVISA EUR

RUBBER COMPONENTS COMPANY

GREASE CHEMICALS

MAXWELL ELECTRIC ENGINES

STARBRIGHT MOTO PARTS

Usuń Zastosuj

4.2. Accounts

Main accounts window

One Trade

Global Position International Payments Tracker Payments Help & Contact us

Accounts

Latest information available on the platform at 04/12/2020, 11:36

Consolidation currency: GBP

Group by: Country Filter by: Country Currency Corporate

COUNTRY	ACCOUNT & ALIAS	SUBSIDIARY & BANK	UPDATED	CURRENCY	AVAILABLE BALANCE	BOOK BALANCE
Poland					18.997.832,86 GBP	4.090.751,85 GBP
Polonia	PL21109020530000000108482308	PRZEDSIĘBIORSTWO WIE... SANTANDER BANK POLSKA...	04/12/2020 11:36	EUR	15.122.528,46	5.993.571,54
Polonia	PL47109020530000000108482325	PRZEDSIĘBIORSTWO WIE... SANTANDER BANK POLSKA...	04/12/2020 11:36	USD	404.001,07	404.001,07
Polonia	PL55109020530000000108482278	PRZEDSIĘBIORSTWO WIE... SANTANDER BANK POLSKA...	04/12/2020 11:36	PLN	25.902.487,69	-7.947.512,31
Pol	PL55109020530000000136571926	PRZEDSIĘBIORSTWO WIE... SANTANDER BANK POLSKA...	04/12/2020 11:36	PLN	7.978,54	7.978,54
Polonia	PL64109015220000000142705501	PRZEDSIĘBIORSTWO WIE... SANTANDER BANK POLSKA...	04/12/2020 11:36	CHF	9.948,37	9.948,37

5. Dashboard

Information is displayed here. Headers (Country, Account & Alias...) are always the same regardless the filters applied or group selected because those headers apply to specific accounts rather than aggregate results. List of headers

:

- **Country:** Indicates the geographic region (when grouped by "Country" the country flag is displayed)
- **Account&Alias:** account number and its alias (if defined)
- **Business name and Bank:** business name and branch operating the account
- **Update:** date and hour of last update
- **Currency:** account currency
- **Balance available:** available funds
- **Book balance:** posted amounts

6. 3 points menu

By clicking this button the user has access to: details of the account, transactions on accounts and payment tracking (if possible)

4.2. Accounts

Main accounts window

COUNTRY	ACCOUNT & ALIAS	SUBSIDIARY & BANK	UPDATED	CURRENCY	AVAILABLE BALANCE	BOOK BALANCE
Poland					18.997.832,86 GBP	4.090.751,85 GBP
Polonia	PL21109020530000000108482308	PRZEDSIĘBIORSTWO WIE... SANTANDER BANK POLSKA...	04/12/2020 11:36	EUR	15.122.528,46	5.993.571,54
Polonia	PL47109020530000000108482325	PRZEDSIĘBIORSTWO WIE... SANTANDER BANK POLSKA...	04/12/2020 11:36	USD	404.001,07	404.001,07
Polonia	PL55109020530000000108482278	PRZEDSIĘBIORSTWO WIE... SANTANDER BANK POLSKA...	04/12/2020 11:36	PLN	25.902.487,69	-7.947.512,31
Polonia	PL55109020530000000136571926	PRZEDSIĘBIORSTWO WIE... SANTANDER BANK POLSKA...	04/12/2020 11:36	PLN	7.978,54	7.978,54
Polonia	PL64109015220000000142705501	PRZEDSIĘBIORSTWO WIE... SANTANDER BANK POLSKA...	04/12/2020 11:36	CHF	9.948,37	9.948,37

7. Card/Group boxes

All cards for a given group are displayed (countries, currencies or companies). Note: In the account view, only the total book balance and total funds available are displayed in the consolidation currency selected by the user. Balances of individual accounts are displayed in the currencies they are operated in.

8. Expand/contract main button

After clicking this button, all cards will be unfolded/contracted and all accounts will be displayed/hidden

9. Expand/contract single button

After clicking this button, selected card will be unfolded/contracted and its accounts will be displayed/hidden

10. Tracking access button

This button redirects to the payment tracker view

11. Account number button

By clicking the account number the user has access to all transactions of a given account

4.2. Accounts

Accounts Transactions view

1 Account information

2 Copy

3 Account Position summary

4 Print

5 Page selector

6 Transaction summary

Global Position International Payments Tracker Payments Help & Contact us

< Accounts

Account Transactions

PRZEDSIĘBIORSTWO WIELOBRANŻOWE LAUFERALI - EUR PL2110902053000000108482308
 Latest information available on the platform at 04/12/2020, 13:14

Time period: Select One

Filter by: Book date Amount Advanced filters

Total Book Balance: 5.993.571,54 EUR
 Total Available Balance: 15.122.528,46 EUR

Viewing 1 to 50 of 200 Transactions

BOOK DATE ↓	VALUE DATE	CATEGORY ↓	CLIENT REFERENCE	↓ AMOUNT
01/12/2020	01/12/2020	NONREF		-1,42 EUR Detail >
01/12/2020	01/12/2020	NONREF		1,42 EUR Detail >
30/11/2020	30/11/2020	NONREF		-2.479,66 EUR Detail >
30/11/2020	30/11/2020	NONREF		-163,2 EUR Detail >
30/11/2020	30/11/2020	NONREF		-1,54 EUR Detail >

1. Account information

It provides company name, account number and latest updated information date (date and hour)

2. Copy

The button allows to copy the account number to the clipboard

3. Account Position summary

Book Balance and available balance amounts for the account selected

4. Print

The button redirects the user to the print out screen. The layout of information displayed at print view is similar to information on the screenshot (filters applied, balances, transactions, etc.)

5. Page selector

Shows the number of transaction pages available and allows to switch between pages

6. Transaction summary

It summarises all transaction available and shows the number of transactions displayed on the page

4. Menu overview

4.2. Accounts

Accounts Transactions view

One Trade 20+

Global Position International Payments Tracker Payments Help & Contact us

< Accounts

Account Transactions

PRZEDSIĘBIORSTWO WIELOBRANŻOWE LAUFERALI - EUR PL2110902053000000108482308 Copy Account details

Latest information available on the platform at 04/12/2020, 13:14

Time period: Select One Filter by: Book date Amount Advanced filters Print Download

7 Total Book Balance: 5.993.571,54 EUR
Total Available Balance: 15.122.528,46 EUR

Viewing 1 to 50 of 200 Transactions 1 2 3 4 >

BOOK DATE ↓	VALUE DATE	CATEGORY ↓	CLIENT REFERENCE	AMOUNT ↓	
01/12/2020	01/12/2020		NONREF	-1,42 EUR	<a>Detail >
01/12/2020	01/12/2020		NONREF	1,42 EUR	<a>Detail >

7. Account detail access

The button redirects the user to account details page

One Trade 20+

Global Position International Payments Tracker Payments Help & Contact us

< Accounts

Account Detail

PRZEDSIĘBIORSTWO WIELOBRANŻOWE LAUFERALI - EUR PL2110902053000000108482308 Copy

Total Book Balance: 5.993.571,54 EUR
Total Available Balance: 15.122.528,46 EUR

Basic details

Country PL	Corporate PRZEDSIĘBIORSTWO WIELOBRANŻOWE LAUFERALI
Bank SANTANDER BANK POLSKA S.A. (FORME...	BIC WBKPPLP0XXX
Account number PL2110902053000000108482308	Alias account <a>✎
Currency EUR	

4.2. Accounts

Accounts Transactions view

One Trade

Global Position | International Payments Tracker | Payments | Help & Contact us

< Accounts

Account Transactions

PRZEDSIĘBIORSTWO WIELOBRANŻOWE LAUFERALI - EUR PL2110902053000000108482308 [Copy](#) [Account details](#)

Latest information available on the platform at 04/12/2020, 13:14

Time period: Select One

Filter by: Book date | Amount | [Advanced filters](#)

Total Book Balance: **5.993.571,54** EUR
Total Available Balance: 15.122.528,46 EUR

8

Print | Download

Viewing 1 to 50 of 200 Transactions

BOOK DATE ↓	VALUE DATE	CATEGORY ↓	CLIENT REFERENCE	↓ AMOUNT
01/12/2020	01/12/2020	NONREF		-1,42 EUR Detail >
01/12/2020	01/12/2020	NONREF		1,42 EUR Detail >

8. Basic filtering menu

Information displayed depends on active filters in the transaction table:

Time period filter

Three different options: last day, last 7 days and last month

Book date filter

The date "From" must be earlier than the date "to"

Amount filter

The amount in "From" must be lower than the amount in "to"

4.2. Accounts

Accounts Transactions view

One Trade

Global Position International Payments Tracker Payments Help & Contact us

< Accounts

Account Transactions

PRZEDSIĘBIORSTWO WIELOBRANŻOWE LAUFERALI - EUR PL2110902053000000108482308 [Copy](#) [Account details](#)

Total Book Balance **5.993.571,54** EUR
Total Available Balance 15.122.528,46 EUR

Latest information available on the platform at 04/12/2020, 13:14

Time period: Select One Filter by: Book date Amount [Advanced filters](#) **9** [Print](#) [Download](#)

Viewing 1 to 50 of 200 Transactions 1 2 3 4 >

BOOK DATE ↓	VALUE DATE	CATEGORY ↓	CLIENT REFERENCE	AMOUNT ↓
01/12/2020	01/12/2020		NONREF	-1,42 EUR Detail >
01/12/2020	01/12/2020		NONREF	1,42 EUR Detail >

9. Advanced filters

After clicking this button a pop-up window is displayed with advanced filters:

Advanced filters ×

Book date: From To

Category: Multiple Choice

Type of transaction: Debit Credit

Amount: From To

Client Reference: Write a client reference

Description: Write a word of description

[Clear all](#) [Apply](#)

It is also possible to filter by dates and amounts of account crediting or debiting.

4.2. Accounts

Accounts Transactions view

One Trade
20+

Global Position International Payments Tracker Payments Help & Contact us

< Accounts

Account Transactions

PRZEDSIĘBIORSTWO WIELOBRANŻOWE LAUFERALI - EUR PL2110902053000000108482308 [Copy](#) [Account details](#)

Latest information available on the platform at 04/12/2020, 13:14

Total Book Balance **5.993.571,54** EUR

Total Available Balance 15.122.528,46 EUR

Time period Select One Filter by

Book date
Amount
Advanced filters

Print Download

Viewing 1 to 50 of 200 Transactions 1 2 3 4 >

BOOK DATE ↓	VALUE DATE	CATEGORY ↓	CLIENT REFERENCE	↓ AMOUNT
01/12/2020	01/12/2020		NONREF	-1,42 EUR Detail >
01/12/2020	01/12/2020		NONREF	1,42 EUR Detail >
30/11/2020	30/11/2020		NONREF	-2.479,66 EUR Detail >
30/11/2020	30/11/2020		NONREF	-163,2 EUR Detail >
30/11/2020	30/11/2020		NONREF	-1,54 EUR Detail >

10. Dashboard

Information is displayed here. Headers (Book date, Value date, etc.) are always the same regardless of the filters applied or group selected because they apply to all transactions. List of headers

:

- **Posting date***: Indicates when transaction has been delivered
- **Value date**: date when the account is credited with transaction
- **Category***: categories of a given transaction (could be empty)
- **Client reference number**: client description
- **Amount***: operation amount (could be debit (-) or credit (+))

*These categories could be sorted by categories by clicking the arrows

4. Menu overview

4.2. Accounts

Accounts Transactions view

One Trade 20+

Global Position International Payments Tracker Payments Help & Contact us

< Accounts

Account Transactions

PRZEDSIĘBIORSTWO WIELOBRANŻOWE LAUFERALI - EUR PL2110902053000000108482308 [Copy](#) [Account details](#)

Latest information available on the platform at 04/12/2020, 13:14

Total Book Balance **5.993.571,54** EUR
Total Available Balance 15.122.528,46 EUR

Time period: Select One Filter by: Book date Amount [Advanced filters](#) [Print](#) [Download](#)

Viewing 1 to 50 of 200 Transactions 1 2 3 4 >

BOOK DATE ↓	VALUE DATE	CATEGORY ↓	CLIENT REFERENCE	↓ AMOUNT	
01/12/2020	01/12/2020	NONREF		-1,42 EUR	Detail > 11
01/12/2020	01/12/2020	NONREF		1,42 EUR	Detail >
30/11/2020	30/11/2020	NONREF		-2.479,66 EUR	Detail >
30/11/2020	30/11/2020	NONREF		-163,2 EUR	Detail >

11. Transaction detail access

The button redirects the user to transaction details view

One Trade 20+

Global Position International Payments Tracker Payments Help & Contact us

< Search Transactions

Transaction Detail

SANTANDER BANK POLSKA S.A. (FORMERLY BANK ZACHODNI WBK S.A.) - EUR PL2110902053000000108482308 Amount **-1,42** EUR

Book date 01/12/2020	Value date 01/12/2020
Category	Client Reference NONREF
Bank Reference NONREF	Description Customer Order Adriano-63 Copy
Status Open	Local transaction code
Local transaction description	Batch reference NONREF

4.3. Payments Tracker

On the accounts section, user will be able to see some accounts with a banner redirecting to Payments Tracker screen of those accounts. The other way to go to Payments Tracker is the option button

One Trade

Global Position International Payments Tracker Payments Help & Contact us

Hi KIRYL, these are your International Payments

Track by UETR ↑↓

Outgoing payments Incoming payments

Filter by Account Currency Amount Advanced filters

Download ↓

Viewing 1-9 of 9 Payments

STATUS	ORIGIN ACCOUNT	BENEFICIARY ACCOUNT	VALUE DATE	SETTLED AMOUNT
In progress 16/02/2021 - 18:24:00	Irene Gonzalez Velazquez PL5510902053000000108482278	CELMAR TRADING PL88105010251000009718687107	17/02/2021	49,56 PLN
In progress 16/02/2021 - 09:07:35	Irene Gonzalez Velazquez PL5510902053000000108482278	Amazon Poland PL46114020040000340277374719	16/02/2021	22,00 PLN
In progress 11/02/2021 - 18:15:00	Irene Gonzalez Velazquez PL5510902053000000108482278	Amazon Poland PL46114020040000340277374719	12/02/2021	22,00 PLN
In progress 11/02/2021 - 18:11:00	Irene Gonzalez Velazquez PL5510902053000000108482278	Amazon Poland PL46114020040000340277374719	12/02/2021	22,00 PLN

By clicking one of the two options above the user will be redirected to the Payments Tracker screen of that account

4.3. Payments Tracker

Users can search payments by different parameters using filters

- **Account filter:** user will select any accounts to view its payments
- **Currency filter:** user will select any currencies to view its payments
- **Amount filter:** user will introduce a range of amounts to filter its payments

Advanced filters ✕

1 Origin Account

2 Currency

3 Amount

4 Status

5 Beneficiary account

6 Destination country

7 Value date

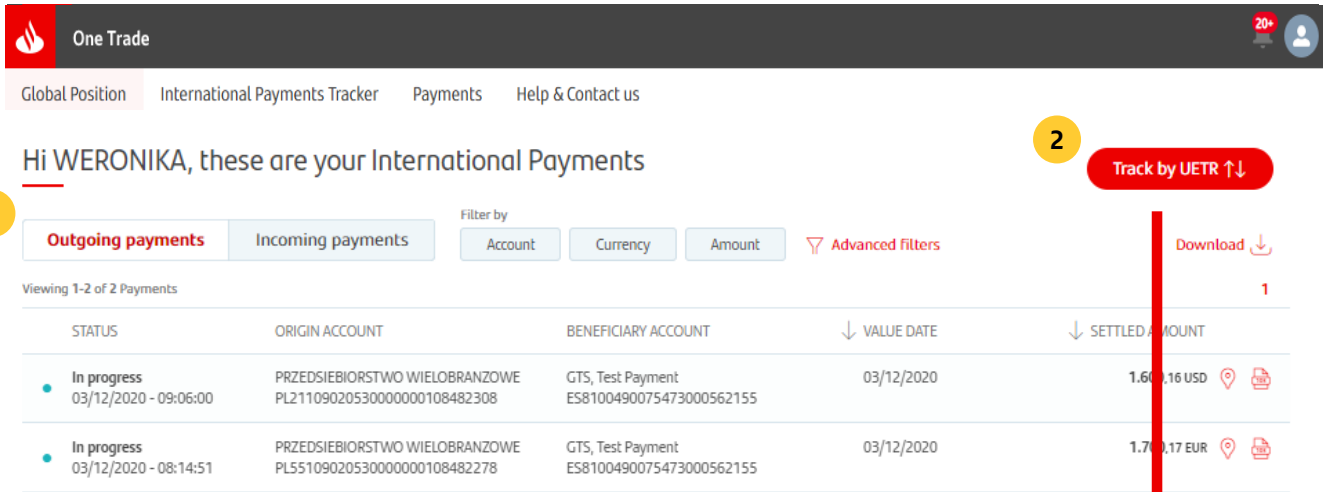
dd/mm/yyyy

8 That contains

- 1. Origin Account:** a list of accounts with intl. payments will appear
- 2. Currency:** list of different currencies, just one choice
- 3. Amount:** select a range of numbers
- 4. Status:** choose multiple status (Completed, In progress, Rejected, On hold)
- 5. Beneficiary account number:** introduction of an account number
- 6. Destination country:** list of countries, just one choice possible
- 7. Value Date:** range of date within the payment has been executed

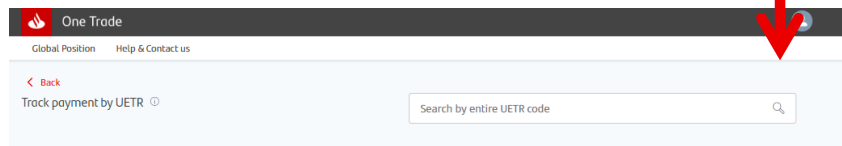
4.3. Payments Tracker

User will be able to look for a specific payment by introducing its UETR



1. **Outgoing / Incoming payments selector:** user will be able to view its payments sent (outgoing) or entry/received payments (incoming) by selecting above

2. **Track by UETR:** allow user to search any SWIFT network payment introducing its UETR, either inbound or outbound



Santander allows you to track incoming and outgoing payments
With the UETR code you can find your payment and view its details



4.3. Payments Tracker

After entering the Tracker (when payments have been made in the last 15 days) or searching it using its UETR, a table will appear with payments and the tracking option

Global Position International Payments Tracker Payments Help & Contact us

Hi WERONIKA, these are your International Payments [Track by UETR ↑↓](#)

Filter by: [Outgoing payments](#) [Incoming payments](#) [Account](#) [Currency](#) [Amount](#) [Advanced filters](#) [Download ↓](#)

Viewing 1-2 of 2 Payments 1

1 STATUS	2 ORIGIN ACCOUNT	3 BENEFICIARY ACCOUNT	4 ↓ VALUE DATE	5 ↓ SETTLED AMOUNT	6
In progress 03/12/2020 - 09:06:00	PRZEDSIĘBIORSTWO WIELOBRANZOWE PL2110902053000000108482308	GTS, Test Payment ES8100490075473000562155	03/12/2020	1.600,16 USD	
In progress 03/12/2020 - 08:14:51	PRZEDSIĘBIORSTWO WIELOBRANZOWE PL5510902053000000108482278	GTS, Test Payment ES8100490075473000562155	03/12/2020	1.700,17 EUR	

Search results view

- 1. Status:** 4 options (In progress, Rejected, On hold, Completed) as well as the date of update
- 2. Origin account:** name of the company and origin account
- 3. Beneficiary account:** name of the company and destination account
- 4. Value date:** effective date of the payment
- 5. Settled amount:** transferred funds
- 6. Payment Track:** after clicking this button the user will see the details of the payment track (next slide)

4.3. Payments Tracker

Once the tracking icon is selected, a window will appear with the details of the payment history, the accumulated fees and the banks involved in payment processing

< International Payments Tracker
Tracking Details

In progress 1
Arrived at BANCO SANTANDER S.A.
Status update 02/12/2020, 08:07:26

Amount 2 **1.600,16** USD
Fees 3,03 USD

Value Date 03/12/2020
Total Elapsed Time 0 days 0 h 0 m 34 s
UETR 19ff8dba-3536-41eb-b06e-4db2d7061d9c

3 **4** **5** **6** **7** **8** [More detail](#)

BANK & BIC FLOW	COUNTRY	ARRIVAL TIME	DURATION	DEPARTURE TIME	FEE APPLIED
SANTANDER BANK POLSKA S.A. ... WBKPPLP0XXX	WARSZAWA Poland			03/12/2020 08:06:51	3,03 USD
BANCO SANTANDER S.A. BSCHESM0XXX	MADRID Spain	03/12/2020 08:06:59			Not Applied
undefined undefined	undefined undefined				Not Applied

Payment tracking details

- 1. Status:** current status of the payment
- 2. Amount:** Amount of the payment
- 3. Bank&BIC:** banks who participate in payment processing
- 4. Country:** country where the bank is located
- 5. Arrival time:** day and hour when the bank has received the payment
- 6. Duration:** payment processing time
- 7. Sending time:** day and hour when the bank sent the payment
- 8. Fee:** field showing if the bank had applied any fee in the payment

4.3. Payments Tracker

In the search results screen, the user can download the XML file of any payment and the MT103 copy of all payments

Hi WERONIKA, these are your International Payments

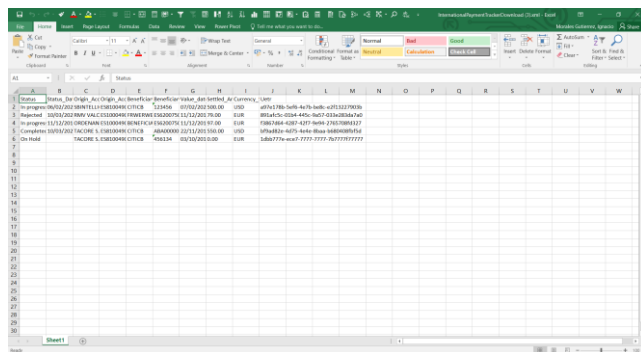
Track by UETR ↓

Outgoing payments		Incoming payments		Filter by		Account		Currency		Amount		Advanced filters	
Viewing 1-2 of 2 Payments													
STATUS	ORIGIN ACCOUNT	BENEFICIARY ACCOUNT	VALUE DATE	SETTLED AMOUNT									
In progress 03/12/2020 - 09:06:00	PRZEDSIĘBIORSTWO WIELOBRANZOWE PL2110902053000000108482308	GTS, Test Payment ES8100490075473000562155	03/12/2020	1.600,16 USD									
In progress 03/12/2020 - 08:14:51	PRZEDSIĘBIORSTWO WIELOBRANZOWE PL5510902053000000108482278	GTS, Test Payment ES8100490075473000562155	03/12/2020	1.700,17 EUR									

1 Download

Search results view

1. Download: the user may download the search results in XML file



2. MT103 Copy: by clicking on this icon the user will download a MT103 copy in PDF

```
{1:F21BSCHESM0AXXX4762790460}{4:{177:191122111}{451:0}{108:E20000000063601}}{1:F01BSCHESM0AXXX4762790460}{2:1103CHASUS3
0XXXXN}{3:{108:E20000000063601}{119:STP}{111:001}{121:bf9ad82e-4d75-4e4e-8baa-b680408bf5d}}{4:
:20:0075185601006755
:23B:CRED
:32A:191112USD550,
:33B:USD550,
:50K:/ES8100490075473000562155
TACORE S.O. MODA S.N.C
ES S B98308174
:59:/ABA00002895ACC990000XXX
CITICB
Madrid
Madrid,ES
:70:Prueba ABA INCORRECTOS
:71A:SHA
:71F:USD0,
-}{5:(CHK:DAA017523769){TNG:}}{S:}{SPD:}}
```


5. Payment generation



5.1. Creating a payment

One Trade users have access to the list of all the payments they have created. They may also order instant transfers between accounts of entities within the same group regardless of their location and account currency

The screenshot shows the One Trade Payments interface. At the top, there is a navigation bar with 'Global Position', 'International Payments Tracker', 'Payments', and 'Help & Contact us'. Below this, the 'Payments' section is active, with a 'New Payment +' button and a 'Templates' button. A summary bar shows the following statistics: 0 Pending of my authorization, 53 Pending authorization by others, 1 In review, 0 Scheduled next 7 days, 0 Completed last 7 days, and 0 Rejected last 7 days. A search bar for 'Search client reference' is present, along with filter options for 'Status', 'Currency', and 'All filters'. Below the filters, a table displays the last 536 payments. The table has columns for Client Reference, Status, Origin Account, Beneficiary Account, Amount, Currency, and Value Date. The first five rows are draft payments with various client references and account numbers. The last two rows show payments with client references 'refAML' and 'vvv', both for 3,00 and 8,00 EUR respectively, with beneficiary account 'M.G.M. ACCIAIERIA ITALIA'.

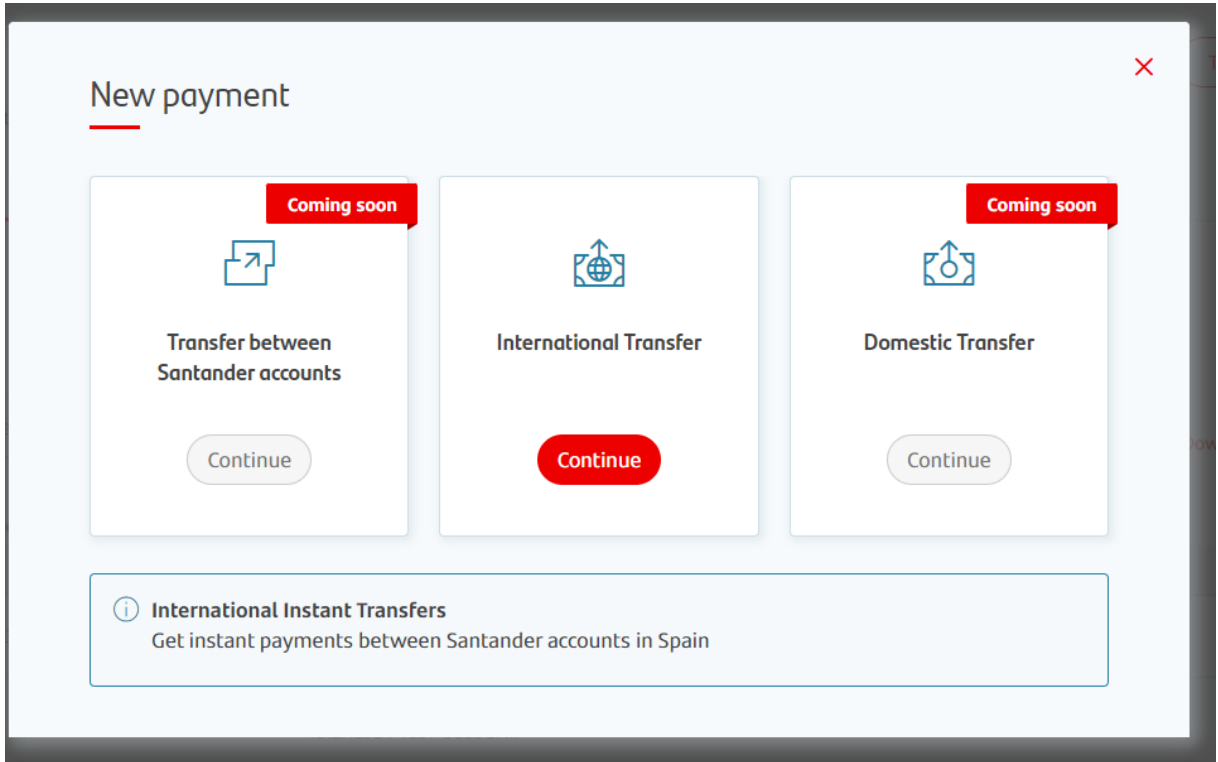
CLIENT REFERENCE	STATUS	ORIGIN ACCOUNT	BENEFICIARY ACCOUNT	AMOUNT	CURRENCY	VALUE DATE
	Draft	PL21 **** 0848 2308 PRZEDSIĘBIORSTWO WI...				N/A
	Draft	PL55 **** 0848 2278 PRZEDSIĘBIORSTWO WI...				N/A
	Draft	PL21 **** 0848 2308 PRZEDSIĘBIORSTWO WI...				N/A
refAML	Draft	PL21 **** 0848 2308 PRZEDSIĘBIORSTWO WI...	ES77 **** 0054 1739 M.G.M. ACCIAIERIA ITALIA	3,00	EUR	N/A
vvv	Draft	PL21 **** 0848 2308 PRZEDSIĘBIORSTWO WI...	ES77 **** 0054 1739 M.G.M. ACCIAIERIA ITALIA	8,00	EUR	N/A

1. **New payment:** initiating the payment generation process
2. **Templates:** generating new payment with the exiting template

5.1. Creating a payment

5.1.1. International Transfer (IIP)

After clicking the New payment button, the user may select the type of payment to be created. In this case, it will be the international transfer (IIP)

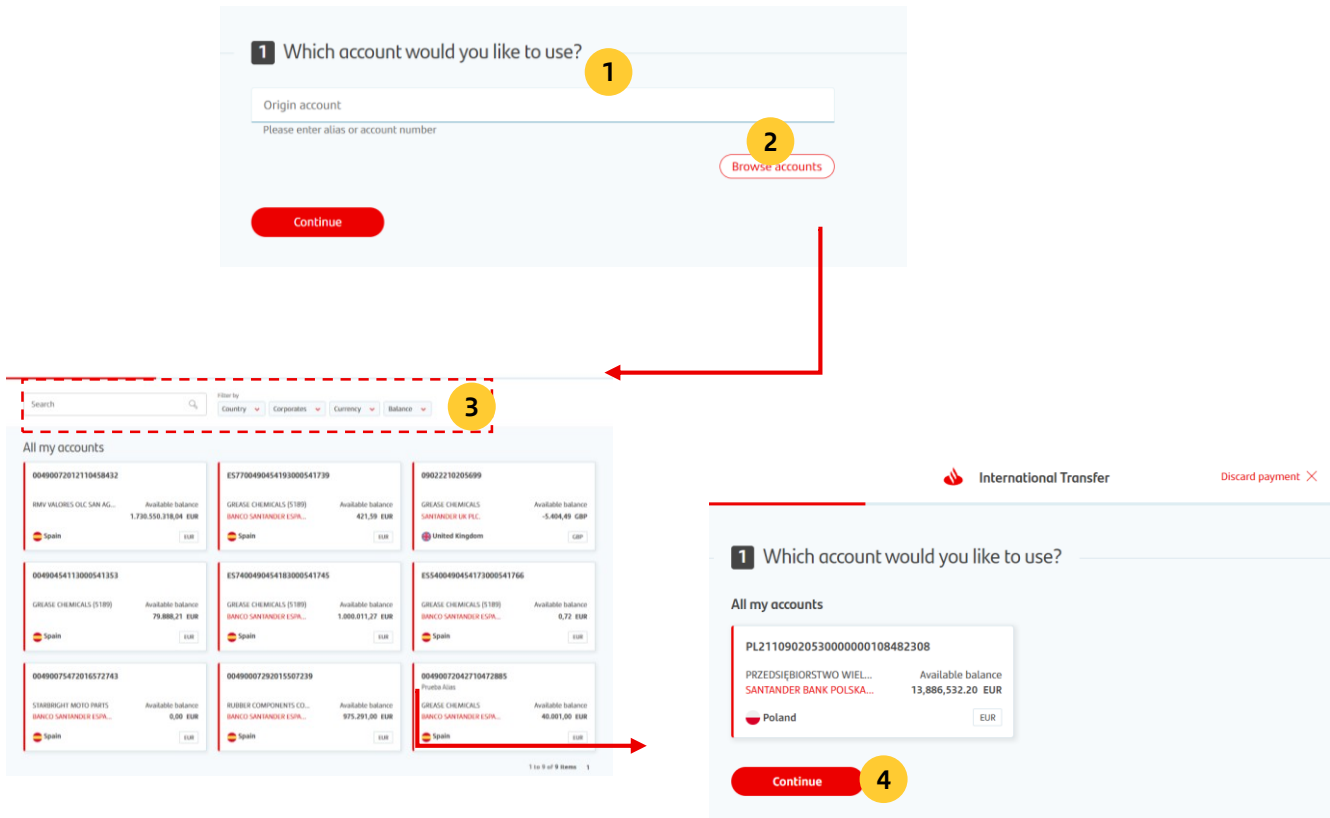


5.1. Creating a payment

5.1.1. International Transfer (IIP)

Step 1: Origin account

After clicking the International Transfer option, the user introduces the account to be debited with the payment. To this end, the user may select one of the fields available or search the account by its number



- 1. Origin Account - search engine:** the user can search for a specific account by its number. The user may only select only those origin accounts that they have given specific attributes
- 2. Account view:** the user may view the list of all accounts that may be used as origin accounts and select one of them. The platform will suggest a maximum of 9 origin accounts
- 3. Search:** If the user has access to many origin accounts he may use one of them using the search engine. The results may be filtered by country, company, currency or balance
- 4. Continue:** By clicking this button, the user will continue with the second step of the payment generation process

5.1. Creating a payment

5.1.1. International Transfer (IIP)

Step 2: Beneficiary account

In the step 2, the user has to select the country and the currency of the beneficiary account. Once the country and currency have been selected, the beneficiary account may be selected in a few ways: using the methods described in the previous step or create a new payment beneficiary

The screenshot shows a web form for selecting a beneficiary account for an international transfer. The form is titled "2 Which account will receive your payment?". It features several numbered callouts: 1. "Destination country" dropdown menu. 2. "Currency" dropdown menu. 3. "Search saved beneficiaries" input field with placeholder text "Please enter alias or account number". 4. "Browse beneficiaries" button. 5. "New Beneficiary" dropdown menu. At the bottom is a red "Continue" button. Navigation options at the top include "< Back", "International Transfer", "Save for later", and "Discard payment".

- 1. Destination Country:** the user selects a destination country from the drop down list
- 2. Currency:** From the drop-down list, the user selects the beneficiary account currency of the transaction
- 3. Search for beneficiaries:** the user may search for a given account by entering its number (the same like in the case of transfers between the client's accounts in Santander Group)
- 4. Browse accounts:** the user may view the list of all accounts that may be considered beneficiary accounts and select one of them the same way as for the transfer between accounts within Santander Group (slide 47, the "View accounts" option")
- 5. New beneficiary:** the user may create/save a specific beneficiary for each transaction. This process is described in detail on the next slide
- 6. Save for later:** after step 2, the user may save the created payment and return to the process later on
- 7. Reject the payment:** by clicking this button, the user may discontinue the payment process
- 8. Go back:** this option allows the user to edit the information entered in any previous step

5.1. Creating a payment

5.1.1. International Transfer (IIP)

Step 2: Beneficiary account. New beneficiary

In step 2, the user may add a new beneficiary

2 Which account will receive your payment?

Destination country: Spain | Currency: EUR | 4.5460 EUR/PLN
Indicative rate 10:15

New Beneficiary

1 Account holder | IBAN 2

Beneficiary address

Resident in destination country Yes No

3 Address line 1 (optional)

City (optional) a | State or Province (optional) b

Postcode/Zip code (optional) c | Country d

Save as beneficiary

Continue 4

1. **Account holder:** beneficiary account holder
2. **Account number:** the beneficiary account number in the IBAN
3. **Beneficiary address:** address of the holder of the beneficiary account
 - a) **City**
 - b) **Province**
 - c) **Postcode**
 - d) **Country**
4. **Continue:** going to the third step of the payment generation process

5.1. Creating a payment

5.1.1. International Transfer (IIP)

Step 2: Beneficiary account

After having selected the beneficiary account or having introduced a new beneficiary, the user can check all the information about the account (its number, holder of the beneficiary account, bank of the beneficiary account, currency, country, etc.)

The screenshot shows the 'International Transfer' interface. At the top, there are navigation options: '< Back', 'International Transfer' with a logo, 'Save for later ⌵', and 'Discard payment ✕'. The main heading is '2 Which account will receive your payment?'. Below this, there are two dropdown menus: 'Destination country' set to 'Spain' and 'Currency' set to 'EUR'. A search bar labeled 'Search saved beneficiaries' contains the ID 'ES7700490454193000541739'. A yellow circle '1' is next to the search bar. Below the search bar, a 'Beneficiary account' section is shown. It features a card with the account ID 'ES7700490454193000541739' and a checkmark icon. The card also lists 'M.G.M. ACCIAIERIA ITALIA', 'SANTANDER ES', and 'Spain' with a flag icon. A yellow circle '2' is next to the card. To the right of the card, 'Beneficiary details' are listed: 'BIC code BSCHESMMXXX' and 'Swift code BSCHESMMXXX'. At the bottom of the form is a red 'Continue' button.

- 1. Cancel:** by clicking this button, the user cancels the selected account and may search for a new account
- 2. Continue:** by clicking this button, the user continues with the third step of the payment creation process

5.1. Creating a payment

5.1.1. International Transfer (IIP)

Step 3: Transaction amount and payment details

The user enters the transaction amount in the currency of the origin account or the beneficiary account. After determining the amount, it is necessary to provide payment details

The screenshot shows a web interface for an international transfer. At the top, there are navigation links: '< Back', the Santander logo, 'International Transfer', 'Save for Later', and 'Discard payment'. The main heading is '3 How much would you like to pay?'. Below this, there is a form with several fields: 1. 'Amount' field: Contains 'From PL2110902053000000108482308', 'Amount', 'EUR', and '13,886,532.20 EUR'. 2. 'Client reference' field: Labeled 'Client reference'. 3. 'Additional Information (optional)' field: Labeled 'Additional Information (optional)' with a character count of '140 characters left'. 4. 'Continue' button: A red button labeled 'Continue'.

1. **Amount to be debited from origin account:** here the user enters the transaction amount in the currency of the origin account
2. **Client reference number:** mandatory field with transaction identification
3. **Additional information (optional):** optional field where the user may enter detailed payment title (max. 140 characters)
4. **Continue:** by clicking this button the user may go to the next step after filling in requested fields

5.1. Creating a payment

5.1.1. International Transfer (IIP)

Step 4: Payment summary

Once the user has introduced the amount and the payment details, in the next step the user can check all the information introduced in the previous steps and confirm the payment creation

← Back International Transfer Save for later ⌵ Discard payment ✕

Please, verify the payment details and confirm it

From	To
PL2110902053000000108482308	ES3400490454113000541353
PRZEDSIĘBIORSTWO WIELOBRANŻOWE LAUFERALI SANTANDER BANK POLSKA S.A. (FORMERLY BANK ZA...)	B.I. ELETTRONICA S.N.C SANTANDER ES
Poland	Spain

Payment details 1

Client Reference k2110181154	Payment method International Instant Transfer
Additional Information k2110181154	Charges OUR

Amount 2	5,00 EUR
Fee 3	6,56 EUR
Total amount in EUR 4	11,56 EUR

5 Confirm payment 6 Edit payment

- 1. Payment details:** all the information that the user had introduced in the previous steps
- 2. Amount:** amount to be paid to the beneficiary account specified in the account currency
- 3. Fee:** all fees that will be debited due to this payment
- 4. Total amount in EUR:** total amount to be debited in the currency of the origin account
- 5. Confirm payment:** here the user may confirm the payment creation after checking all information
- 6. Edit payment :** if the data that had been entered is incorrect, the user may change information in any field


THE PAYMENT IS LAUNCHED UPON AUTHORISATION (see p. 5.2. "Payment Landing")

5.1. Creating a payment

5.1.1. International Transfer (IIP)

Step 5: Payment approval

After verification of data input, the user accepts the payment with an sms code. Then the user sees the information that the signature has been made

02:44

Przelew One Trade

Identyfikator przelewu 0c8b65d4a4214778a3a7e42b9d4d1b18	Referencja 0c8b65d4a4214778a3a7e42b9d4d1b18
Rachunek źródłowy PL5410902835000000146987141	Rachunek docelowy ES1000493295112018240397
Nazwa firmy IBIZNES24-TEST-USLUGI GTS	
Data transakcji 12.05.2023	
Przelew na	Rachunek obciążony
Kwota 0.22	Waluta PLN
Waluta EUR	Kwota 1
	Transakcja wymiany EUR

Dziękujemy, podpis został złożony



5.2. Payment Landing

One Trade allows users to view all the payments they have created in the payment landing with their corresponding statuses. Once the creation of the payment has been confirmed, it would be launched and reflected in the landing (depending on the country where the payment was created, authorisation of specific users may be required)

One Trade

Global Position International Payments Tracker **Payments** Help & Contact us

Payments New Payment + Templates

Juan, these are the payments related to your account

Single **176** Multiple **0**

106 Pending of my authorization | 24 Pending authorization by others | 13 In review | 0 Scheduled next 7 days | 21 Completed last 7 days | 12 Rejected last 7 days

Search client reference Filters by Completed Currency All filters **0** + Download Print

Displaying 330 payments according to selected filters

<input type="checkbox"/>	CLIENT REFERENCE	STATUS	ORIGIN ACCOUNT	BENEFICIARY ACCOUNT	AMOUNT	CURRENCY	VALUE DATE ↓
<input type="checkbox"/>	RTE202105101019	Completed	GB37****4528 3289 EASYJET LEASING LIMITED	ES77****0054 1739 M.G.M. ACCIAIERIA ITALIA	4,42	EUR	10/05/2021
<input type="checkbox"/>	rte202105101006	Completed	GB37****4528 3289 EASYJET LEASING LIMITED	ES77****0054 1739 M.G.M. ACCIAIERIA ITALIA	5,51	EUR	10/05/2021
<input type="checkbox"/>	JLJ202105061029	Completed	GB37****4528 3289 EASYJET LEASING LIMITED	ES77****0054 1739 M.G.M. ACCIAIERIA ITALIA	3,29	EUR	06/05/2021
<input type="checkbox"/>	AUJ20210505164031	Completed	ES77****0054 1739 M.G.M. ACCIAIERIA ITALIA	GB66****1021 1272 EASYJET LEASING LIMITED	7,85	GBP	05/05/2021
<input type="checkbox"/>	AUJ20210505161825	Completed	GB37****4528 3289 EASYJET LEASING LIMITED	ES77****0054 1739 M.G.M. ACCIAIERIA ITALIA	7,55	EUR	05/05/2021

5.2. Payment Landing

Single and multisignature authorisation: payment is made and authorised by the same or another user

During the authorisation process, the signer receives a notification with a request for authorisation

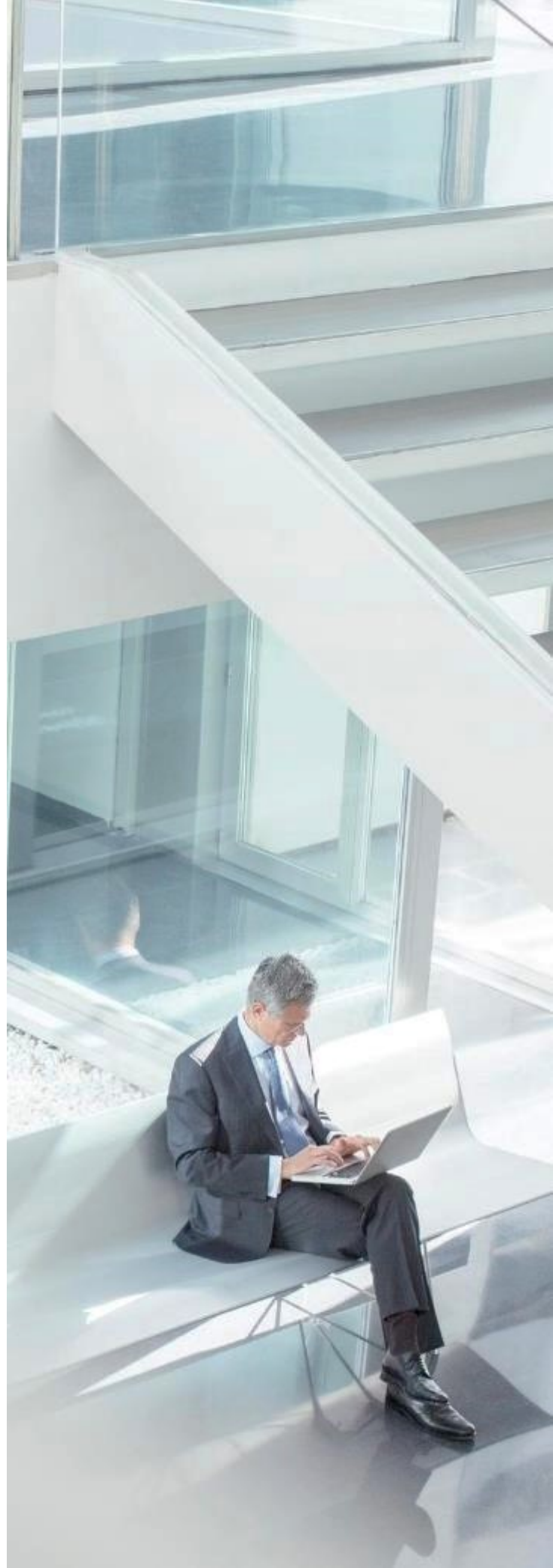
Once authorised, the status of the payment changes into "Completed"

The screenshot shows the Santander OneTrade Payments interface. At the top, there are navigation tabs: Global Position, International Payments Tracker, Payments (selected), and Help & Contact us. Below the navigation, there's a 'Payments' section with a 'New Payment +' button and a 'Templates' button. A message says 'Juan, these are the payments related to your account'. There are two tabs: 'Single' (176) and 'Multiple' (1). Below the tabs, there are six summary cards: '106 Pending of my authorization', '24 Pending authorization by others', '13 In review', '0 Scheduled next 7 days', '21 Completed last 7 days', and '12 Rejected last 7 days'. There is a search bar for 'Search client reference' and filter buttons for 'Status', 'Currency', and 'All filters'. There are also 'Download' and 'Print' buttons. Below the filters, it says 'Displaying last 1000 payments'. The main table has columns: CLIENT REFERENCE, STATUS, ORIGIN ACCOUNT, BENEFICIARY ACCOUNT, AMOUNT, CURRENCY, and VALUE DATE. Two rows are highlighted with yellow circles and numbers 1 and 2. Row 1 is a 'Draft' payment from GB37****4528 3289 EASYJET LEASING LIMITED. Row 2 is a 'Completed' payment from 202105051129ivf, M.G.M. ACCIAIERIA ITALIA, for 8,28 GBP on 05/05/2021.

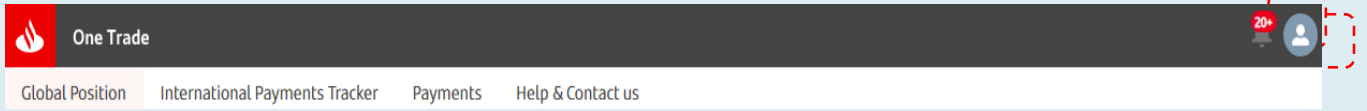
CLIENT REFERENCE	STATUS	ORIGIN ACCOUNT	BENEFICIARY ACCOUNT	AMOUNT	CURRENCY	VALUE DATE
	Draft	GB37****4528 3289 EASYJET LEASING LIMITED				N/A
202105051238ivf	Rejected	E577****0054 1739 GREASE CHEMICALS (S1...	0902****1011 7965 MR MJ HUTT	1,66	GBP	05/05/2021
	Draft	E577****0054 1739 M.G.M. ACCIAIERIA ITALIA	GB66****1021 1272 EASYJET LEASING LIMITED			N/A
202105051129ivf	Completed	E577****0054 1739 M.G.M. ACCIAIERIA ITALIA	GB66****1021 1272 EASYJET LEASING LIMITED	8,28	GBP	05/05/2021
RTE202105051044	Rejected	GB37****4528 3289 EASYJET LEASING LIMITED	E577****0054 1739 M.G.M. ACCIAIERIA ITALIA	3,29	EUR	05/05/2021
202105051042ivf	Rejected	E577****0054 1739 M.G.M. ACCIAIERIA ITALIA	GB66****1021 1272 EASYJET LEASING LIMITED	8,28	GBP	05/05/2021

1. **Payment draft:** status of payment to be saved and continued later
2. **Completed:** status of payment successfully created and completed

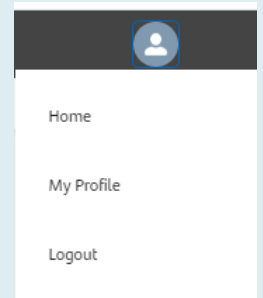
6. Configuration & Profile



My Profile

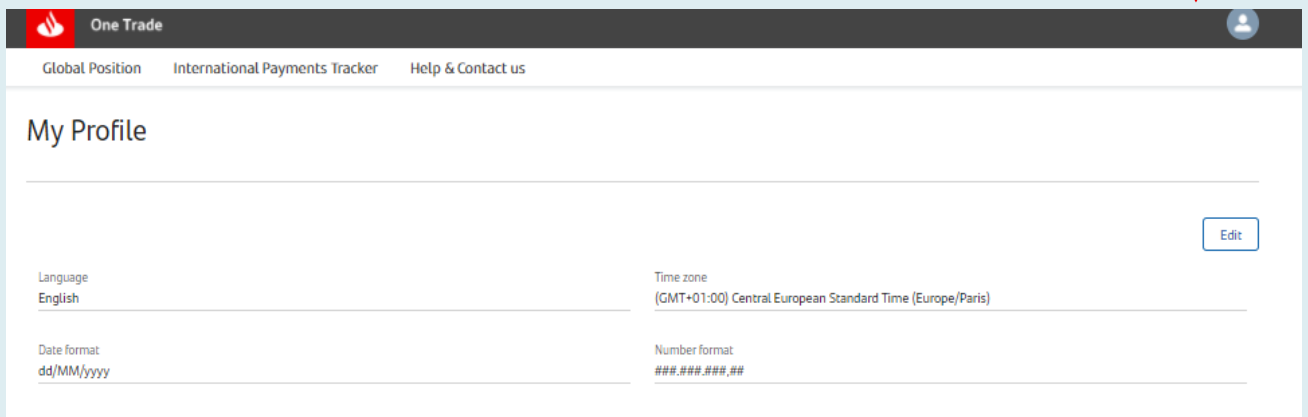


The “Profile & Log out” section in the menu contains the following three options:



In **“My Profile”** the user may modify the following parametres:

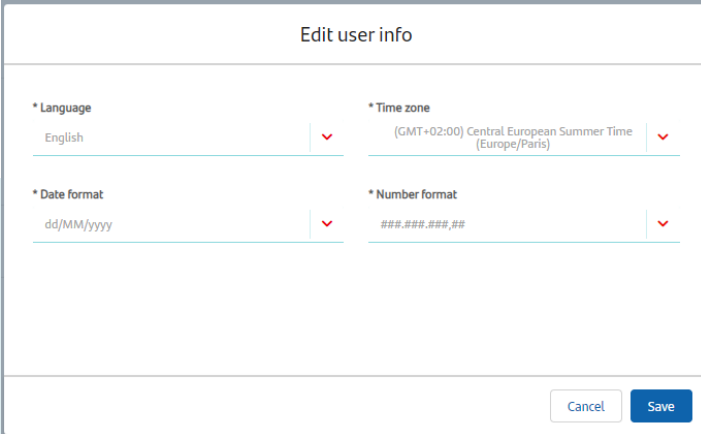
- **Language:** (English, Spanish, Portuguese or Polish)
- **Time zone:** the user's time zone
- **Date format:** dd/mm/yyyy or mm/dd/yyyy
- **Format number:** thousands or decimal separator



My Profile

After clicking the **Edit** button the client will see a window with the following options:

- Editing parametres



The screenshot shows a dialog box titled "Edit user info" with four dropdown menus for configuration:

- * Language**: English
- * Time zone**: (GMT+02:00) Central European Summer Time (Europe/Paris)
- * Date format**: dd/MM/yyyy
- * Number format**: ###.###.###.###

At the bottom right, there are two buttons: "Cancel" and "Save".

After selecting preferred parametres, the user clicks the "Save" option from the drop-down list to save the changes.

After selecting the **Log out** option, the system will close the session and move the user to the access link.

7. Help & Contact



7. Help & Contact

The Help & Contact section in the menu presents information about how to contact Santander client service, either by phone or by email

One Trade

Global Position International Payments Tracker Payments Help & Contact us

How can we help you?

- What is International Payments Tracker? ▾
- Can I see the status of all my international payments? ▾
- How is it possible to obtain this information? ▾
- Which are the different statuses of a payment? ▾
- Are all banks informing about the status of the payment? ▾
- I have ordered an international payment but I don't see it in the One Trade service. ▾
- Is the status of the payment obtained in Real Time? ▾

Send us an email
In case of doubt, please send an e-mail to your usual local Customer Service e-mail address.

Call us
In case of need, please call to your local Customer Service number in your country.

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